

It's a simple equation . . .



People need jobs with benefits and opportunities for advancement, and **businesses need workers** who are educated, skilled and ready to contribute to company success. The Baltimore City Mayor's Office of Employment Development (MOED) works on both sides of this equation, assisting Baltimore's citizens in building fulfilling careers and helping area businesses find the qualified workers they need to gain a competitive edge.

Mission

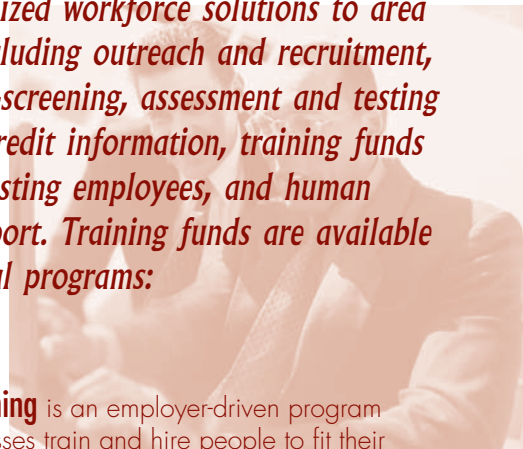
The Mayor's Office of Employment Development (MOED) coordinates and directs workforce development initiatives responsive to the needs of Baltimore City employers and job seekers in order to enhance and promote the local economy.

A workforce system that works!

For more information about MOED or any of its programs or services, please visit www.oedworks.com or call 410-396-3009.

For businesses

MOED's Employ Baltimore strategy provides businesses with a pipeline to qualified, skilled job candidates and supports businesses in retaining and developing their employees. MOED's Business Service Representatives deliver customized workforce solutions to area businesses, including outreach and recruitment, applicant pre-screening, assessment and testing services, tax credit information, training funds for new or existing employees, and human resources support. Training funds are available through several programs:



Customized Training is an employer-driven program that helps businesses train and hire people to fit their job-specific needs. MOED's professional business services staff recruits and pre-screens all applicants at no cost to the employer.

Maryland Business Works enables small businesses and/or businesses in growth industries to upgrade the skills of their existing workers. This strategy includes assistance with funding that results in encouraging promotions, creating additional employment opportunities, and improving worker retention.

Outplacement Services are provided through a coordinated, comprehensive approach to help businesses support employees affected by mass layoffs and promote their quick re-entry to the workforce. MOED provides access to job placement, skills training/retraining, unemployment insurance and many other services.

For job seekers and employed persons

MOED provides Baltimore's citizens easy access to resources that can connect them to jobs and help them build careers.

The Career Center Network – Three community-anchored One-Stop Career Centers and two Community Connections satellites offer employment preparation, job search and placement assistance, skills training opportunities, educational support and access to computers and computer training – along with special support for veterans, disabled persons, senior citizens, youth and those who have been incarcerated. Each year 20,000 Baltimore City residents use the services of the career centers.

Career Center Locations:

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|--|---|--|--|
| Northwest One-Stop Career Center (The Re-entry Center) 2401 Liberty Heights Avenue Mondawmin Mall, Suite 302 410-523-1060 | Eastside One-Stop Career Center 3001 E. Madison Street 410-396-9030 | Baltimore Works One-Stop Career Center 1100 N. Eutaw Street 410-767-2148 | Community Connections 1200 W. Baltimore Street 1251 Light Street 410-396-9030 |
|--|---|--|--|

Workforce Reception Center (WRC) – A full-service career center specifically for Baltimore residents who receive Temporary Assistance for Needy Families (TANF) benefits. The WRC helps move people from welfare to work by offering job search and placement assistance and enrolling participants in its supported work experience programs (community service and transitional employment) and other training and support service programs including, job readiness seminars and "dress for success" workshops. *(Services are offered only by referral from the Baltimore City Department of Social Services.)*



Digital Learning Labs – Self-paced computer training labs located within the One-Stop Career Centers and the Workforce Reception Center offer a full menu of instruction to novices and more experienced technology users.

Ex-offender Employment Initiative – Baltimore City – through MOED and its partners from public safety, human services, and housing – provides the most relevant services for ex-offenders to remove barriers and prepare for stable employment. These job seekers get back on track by receiving services primarily at the Re-entry Center, uniquely residing within the Northwest One-Stop Career Center.

The Mayor's Office of Employment Development gratefully acknowledges the contributions to its work from the Baltimore Workforce Investment Board (BWIB). By providing guidance, assisting with policy development and serving as the voice of business, the BWIB strengthens the effectiveness of MOED.

MOED is a proud member of the Workforce Investment Network for Maryland.



For youth – the future workforce

MOED provides youth with the tools they'll need to succeed in careers in high-growth demand industries.

Multiple pathways to education and training

There are two comprehensive Youth Opportunity Centers where teens can benefit from a broad range of academic, career readiness and personal growth support services. The YO! Centers offer Pre-GED and GED classes, job preparation, work experience, internships, computer classes, health services and much more! The Westside Center's YO! Academy partners with the public school system to offer an alternative learning option for over age students.

Out of school youth, ages 16 to 22, who are residents of Baltimore City are invited to become YO! members at:

Westside Center
Youth Opportunity Community Center
1510 W. Lafayette Street
(Gilmor Street entrance)
410-545-6953

Eastside Center
Youth Opportunity Community Center
Historic East Baltimore Community
Action Coalition (HEBCAC)
1212 N. Wolfe Street
410-732-2661

An "innovation" high school

The Academy for College and Career Exploration (ACCE) is a small, Baltimore City public high school which combines challenging academics with internships, work experience and college preparation. Developed in collaboration with The Johns Hopkins University, Institute for Policy Studies and other partners, ACCE offers students an extensive menu of career awareness and exposure activities, which enhance students' learning experience. ACCE opened in fall 2004, and its first graduating class in 2008 featured an 88% college acceptance rate.

The school is located at:
1300 W. 36th Street, Baltimore, MD 21211
410-396-7607

Youth outreach

MOED helps to provide opportunities for young people to prepare for and access employment by supporting programs that are providing quality youth services. Baltimore City teens can learn how to get and keep a job, explore growing occupations and tap into skills training at:

Baltimore City Career Academy
101 W. 24th Street
410-396-7454

Healthcare Careers Alliance
Malcolm X Center
2810 Shirley Avenue
410-542-4050



School to careers

In-school youth receive the support and advocacy they require to stay in school and gain necessary employability skills by participating in FUTURES Works. These Baltimore City public school students are exposed to employment opportunities and work-based learning experiences, while being shown the connection between academics and careers. The individualized attention they receive help them stay on the right path through high school graduation.
410-396-6155

Summer jobs

YouthWorks is Baltimore City's summer jobs program for area teens. Each year YouthWorks connects thousands of youth, ages 14 to 21, to "learn and earn" experiences.
410-396-6722

Connections enhance MOED's effectiveness

MOED succeeds, in part, because of its strong ties to many workforce partners, with whom it coordinates and develops services and shares best practices and other resources. These partners include:



Baltimore Workforce Investment Board, a Mayoral-appointed, business-led body that oversees workforce development.

Baltimore Development Corporation, the city's economic development agency.

Maryland Department of Labor, Licensing and Regulation, the state agency providing businesses and workers with regulatory and employment and training services.

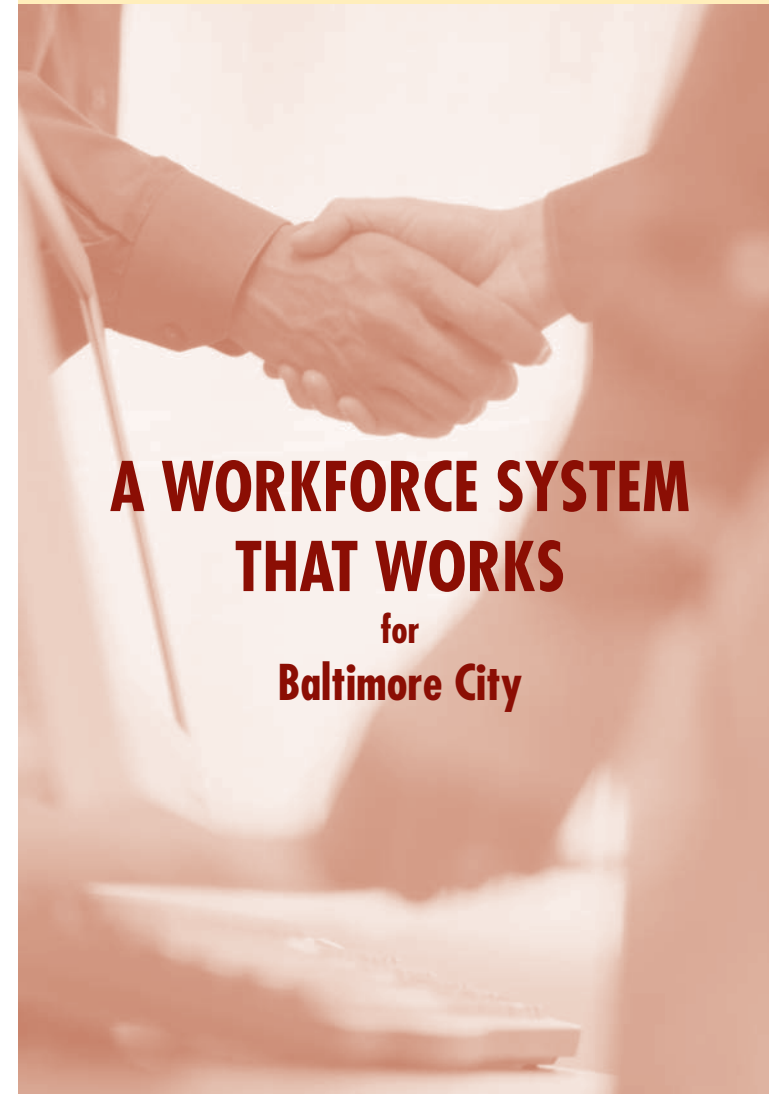
Mayor's Office of Employment Development
417 E. Fayette Street, Suite 468
Baltimore, MD 21202
410-396-3009
www.oedworks.com



Stephanie Rawlings-Blake, Mayor



Karen Sitnick, Director



A WORKFORCE SYSTEM THAT WORKS for Baltimore City